

Interac[®]
**Point-of-
Purchase
Integrity
Checklist**





Interac Point-Of-Purchase Integrity Checklist

Employee Name: _____

Month:	KEYPAD			POINT-OF-SALE TERMINAL			COMPUTERS		CEILING		COUNTER AND SHELVES			SURVEILLANCE EQUIPMENT			STAFF		
	Serial #	Signs of Tampering	Wires, Plugs, Seals	Serial #	Signs of Tampering	Wires, Plugs, Seals	Serial #	Unusual Wiring	Damaged Ceiling Tiles	Cameras, Wiring, Cables	Equipment Moved	Extra Equipment	Equipment Hidden	Signs of Tampering	Review of Tapes	Tape Replacement	Unusual Distractions	Personal Devices	Know Your Staff
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Instructions for Filling Out the Point-of-Purchase Integrity Checklist

As you are going through the Point-of-Purchase Integrity Checklist, initial each box after completing your check. Be vigilant and look for any of the signs below:

Keypad

- ✓ Does the serial number of the keypad match your records?
- ✓ Has the terminal been tampered with or opened?
- ✓ Are there any extra wires?

Point-of-Sale (POS) Terminal

- ✓ Does the serial number of the POS terminal match your records?
- ✓ Is there more than one read head in the card reader?
- ✓ Does the area around the card reader look like it has been wiped clean?
- ✓ Has the terminal been tampered with or opened?
- ✓ Is the black line on the Fraud Inspection Tool (FIT) card no longer visible when inserted in the terminal chip reader?

Computers

- ✓ Does everything look the same as it did in previous surveillance footage?
- ✓ Are there any extra wires?

Ceiling

- ✓ Are there any pinhole cameras in the surrounding area?
- ✓ Are there any damaged ceiling tiles?
- ✓ Is there anything behind the ceiling panels above the PIN pad where camera equipment could be installed?
- ✓ Are there any recording devices such as MP3 players, flash drives, DVDs or VCRs?

Counter and Shelves

- ✓ Is there any extra or hidden equipment/hardware?
- ✓ Has equipment been moved out of its usual location?

Surveillance Equipment

- ✓ Have the surveillance tapes been reviewed?
- ✓ Have tapes been replaced?

Staff

- ✓ Were there any unusual distractions?
- ✓ Was there any unusual activity you noticed?
- ✓ Are PIN pads handed to customers only for PIN entry?
- ✓ Scratch test — some merchants have chosen to put a unique mark on PIN pads to recognize their own device.

If You Discover Something Suspicious On/Inside the Device

- ✓ Do not disturb the potential crime scene.
- ✓ Carefully move any PIN pads to a secure area.
- ✓ Contact local law enforcement and your Acquirer/Payment Service Provider immediately.

For more information, please contact your Acquirer/Payment Service Provider.

